

INTEGRIS

HEALTH



2023

COMMUNITY BENEFIT REPORT



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A MESSAGE FROM OUR PRESIDENT AND CEO

INTEGRIS Health is Oklahoma's largest not-for-profit health system and has served Oklahoma communities for more than 100 years. Our mission is partnering with people to live healthier lives.

We exist to serve and care for our fellow neighbors, which extends beyond our hospitals and clinics. We partner with other organizations to bring more programs into our communities, such as free clinics, health screenings, wellness promotions, health education, health support groups, mentoring programs for at-risk youth, assistance for the elderly and serve as a health care thought leader in Oklahoma.

This report highlights in greater detail the ways INTEGRIS Health positively impacted our communities last year. I hope you enjoy our 2023 Community Benefit Report. Thank you for trusting INTEGRIS Health to care for you and your family.

Warmly,

Timothy Pehrson
President and CEO



INTRODUCING OUR MISSION, VISION AND VALUES



MISSION

Partnering with people to live healthier lives.

VISION

The Most Trusted Partner for Health

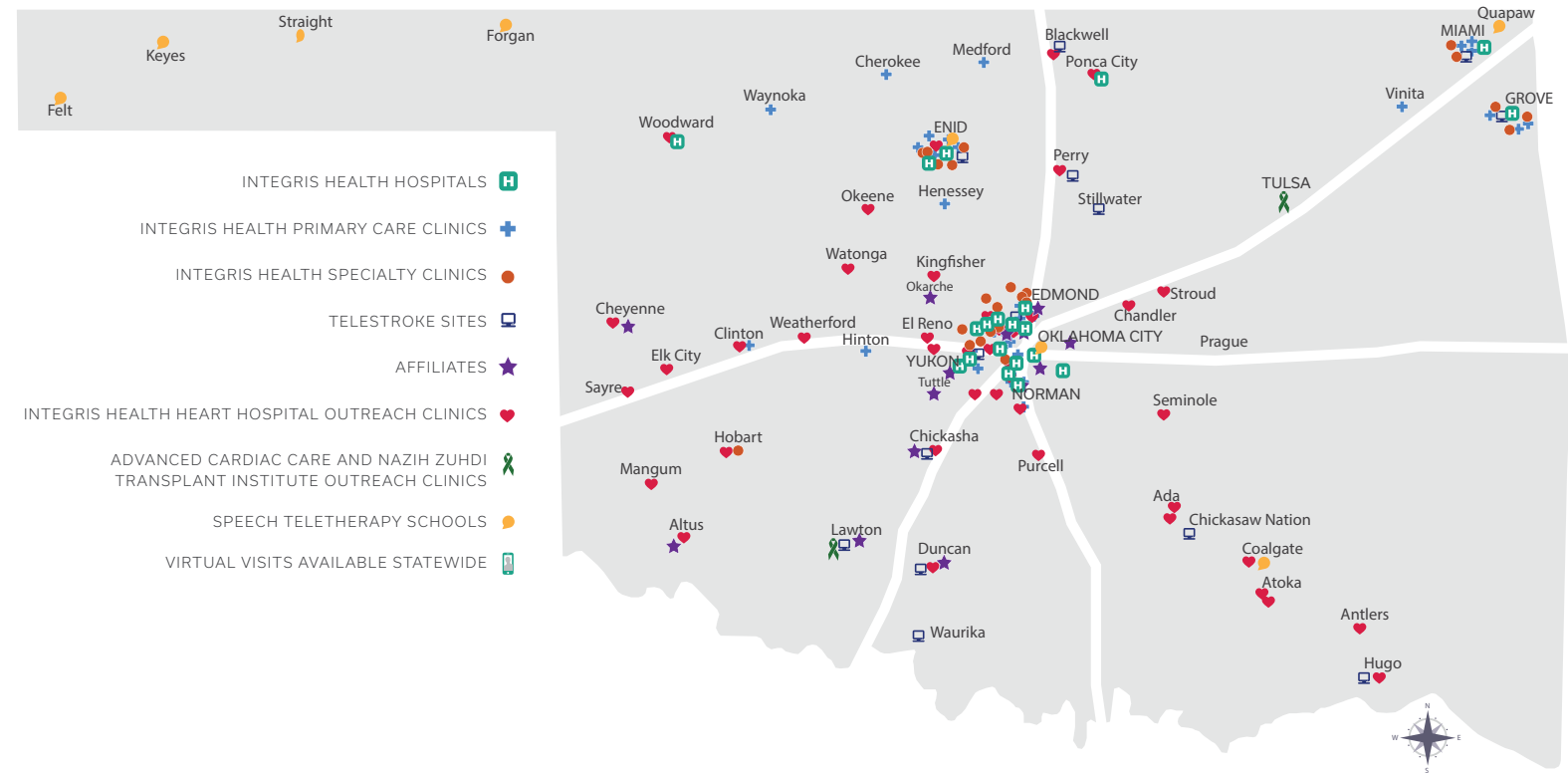
VALUES

- iCare**
- Integrity
 - Compassion
 - Accountability
 - Respect
 - Excellence



"At INTEGRIS Health, our Mission, Vision and Values reflect our commitment to partnering to achieve healthier outcomes for our patients and communities."

2023 INTEGRIS HEALTH NETWORK



INTEGRIS Health Network Welcomes Ponca City and Woodward

On November 1, 2023, INTEGRIS Health acquired AllianceHealth Ponca City and AllianceHealth Woodward and their related businesses, including physician clinic operations and outpatient services from subsidiaries of Community Health System, Inc. Both Ponca City and Woodward hospitals commit to INTEGRIS Health's mission *"Partnering with people to live healthier lives."* This commitment is the cornerstone of our health care philosophy, driving us to deliver exceptional patient care that goes beyond treating symptoms. This ensures that all Oklahoma communities focus on holistic well-being and benefits from health care services that are both comprehensive and compassionate.

INTEGRIS Health Woodward Hospital

- 900 17th St.
 Features the following services and more:
- Emergency care
 - Labor and delivery
 - Orthopedics
 - Rehabilitation services
 - Women's health

INTEGRIS Health Ponca City Hospital

- 1900 N. 14th St.
 Features the following services and more:
- Cardiac care
 - Labor and delivery
 - Orthopedics
 - Rehabilitation
 - Women's health



INTEGRIS HEALTH COMMUNITY BENEFIT HIGHLIGHTS

Serving our community

INTEGRIS Health's mission is partnering with people to live healthier lives. As Oklahoma's largest not-for-profit community health system, INTEGRIS Health has long served this mission through innovative and transformative community health programs. We learned a long time ago that we can't fully care for our community by staying exclusively within the walls of our facilities.

What is community impact?

At INTEGRIS Health, the physicians, staff and volunteers take their education and skills into the community to make a difference in the lives of their fellow Oklahomans. They provide free clinical services, health screenings and educational programs. They further positively impact our communities by providing access to healthy food and tobacco cessation services. Their dedication, combined with our resources, helps accomplish a variety of things – from providing free clinical services, screenings and education programs to providing greater access to healthy food and tobacco cessation services.

We also realize that the health of a community isn't just physical and mental, it's economic and spiritual as well. That's why we offer a myriad of programs that address all of these important issues.



INTEGRIS Health Enid Hospital Drug Take Back Day

Program/Project Overview:

INTEGRIS Health Enid Hospital partnered with the Oklahoma Bureau of Narcotics to host a drug take back day in conjunction with the National Prescription Drug Take Back Day to help make homes safe. Unused or expired prescription medications are a public safety issue, leading to accidental poisoning, overdose and abuse.

Highlights:

513 vials and boxes of medication were returned, totaling 32 lbs.

Partnerships:

The Blood Institute and Coffee Inclination were on site. Community members were able to donate blood and treat themselves to coffee while dropping off their medications.

INTEGRIS Health Grove Hospital Souper Bowl Saturday

Program/Project Overview:

The Volunteers at the hospital organize this yearly fundraiser event, where attendees can receive health screenings and enjoy an assortment of soups while they enjoy local entertainment throughout the afternoon.

Highlights:

This yearly event highlights the work of our INTEGRIS Health Grove Hospital volunteers. It also benefits the Grove community by providing free health screenings, keeping alive our mission to partner with people to live healthier lives. One hundred eighty attendees received health screenings.

Partners:

Grove Leadership, Rotary Club, Grove Dental Associates, Grove Public Library, Grove High School Choir, INTEGRIS Health Grove Hospital Respiratory.



Souper Bowl Saturday, 2023

INTEGRIS Health Community Clinic

Program/Project Overview:

In January 1993, INTEGRIS Health opened the INTEGRIS Health Community Clinic, a free medical clinic in Oklahoma City. The clinic is staffed by INTEGRIS Health caregivers and offers free medical care to low-income, uninsured and underinsured populations. The clinic offers adult care of chronic diseases, on-site pharmacy, diabetes education classes, physical, occupation and speech therapies, vision services and fresh produce distribution for food insecure families.

Highlights:

INTEGRIS Health, in partnership with the Health Alliance for the Uninsured, provides patients with free medications to manage acute and chronic health conditions using the prescription assistance program. The Health Alliance for the Uninsured is a hub of support for the Safety Net Clinic Network and provides the INTEGRIS Health Community Clinic and 94 other clinics statewide with supplies, information, trainings and a referral network.

When:

Second, third and fourth Monday of every month

Partners:

Health Alliance for the Uninsured



INTEGRIS Health Hispanic Health Fair

Program/Project Overview:

Celebrating its 33rd anniversary, the Hispanic Health Fair is the largest free fair in Oklahoma and an important strategic outreach in the INTEGRIS Health mission:

“Partnering with people to live healthier lives.”

Highlights:

The Hispanic Health Fair, besides being a wonderful resource for uninsured and underinsured patients, is a reference to all other events in the city since it provides follow-up with specialists in case patients receive abnormal results in their screenings. Every year, volunteer physicians and therapists treat patients with conditions like diabetes, high cholesterol and hypertension. Assistance may also include colonoscopies, cancer treatment and surgeries by volunteer physicians and therapists. Also, this health fair is unique in the sense that it serves as a one-stop shop, bringing in resources for the community such as employment agencies, education institutions, not-for-profit organizations and financial institutions. Participants can visit, consult and take advantage of the services and products they provide.

Partners:

103 partners: health systems, not-for-profit organizations, community agencies, dentists, chiropractors, schools, consulates, adult learning centers, financial organizations, social security, legal aid, faith communities, first responders, Hispanic media, etc.



Hispanic Health Fair, 2023

INTEGRIS Health Community Health Fair

Program/Project Overview:

The INTEGRIS Health Mobile Wellness Clinic provides health services for Oklahoma County's underserved through chronic disease support, health screenings, food distribution, support groups and wellness resources.

INTEGRIS Health, in partnership with the Latino Community Development Agency and other agencies, coordinated a health fair for the Edmond community.

Highlights:

More than 100 attendees and 58 participants were screened for glucose, cholesterol, BMI, height and weight. This community health fair was a success.

Partners:

The Latino Community Development Agency, Southern Hills Christian Church, Oklahoma Caring Foundation, Regional Food Bank of Oklahoma, Tyler Media, NSO, Tango Public Relations, SSM Health, Oklahoma Human Resources, Health Alliance for the Uninsured, Humana, Oklahoma Department of Labor, NewView Oklahoma, Oklahoma Insurance Department, Oklahoma Health Care Authority, OKC-Oklahoma Health Department, United Health Care.





INTEGRIS Health Canadian Valley Hospital Senior Center of Yukon Blood Pressure Checks

Program/Project Overview:

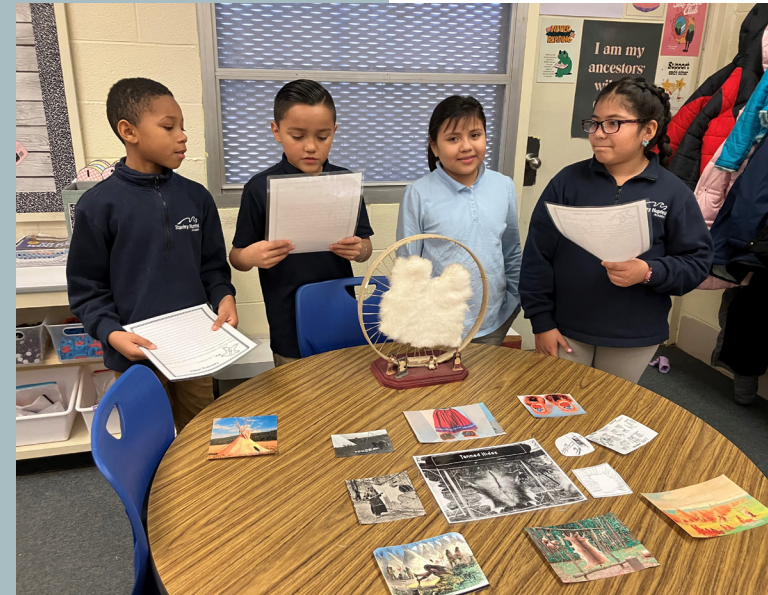
In 2023, INTEGRIS Health partnered with the Yukon Senior Center to provide monthly blood pressure checks for seniors.

Highlights:

During fiscal year 2023, we screened 97 participants for blood pressure and provided vital information to them about the steps to take for optimum blood pressure levels.

Partners:

City of Yukon Senior Center



Stanley Hupfeld Academy at Western Village

Program/Project Overview:

Stanley Hupfeld Academy at Western Village is a public neighborhood elementary charter school located in Oklahoma City. The Academy offers grades Pre-K to 4th with no more than 23 students in each class. As the first charter school in the state to serve the children in its own area, it has made significant strides forward with the help of INTEGRIS Health. Stanley Hupfeld Academy has close to 100 mentors and growing and strong parental support.

Highlights:

Stanley Hupfeld Academy successes include raising their state report card from a "D-" to a "B," increasing enrollment from 150 to 330 with a waiting list, increasing student involvement in sports from 23% to 76% and a decrease in conduct referrals from 37% to 11%.



INTEGRIS Health Community Benefit Cancer Series

Program/Project Overview:

The INTEGRIS Health Cancer Series provides cancer prevention presentations on breast, prostate, skin, colon, lung and head and neck cancer. Each presentation starts with health screenings including glucose, cholesterol, blood pressure, BMI, PSA, HIV and vaccines (flu and COVID) and then a health presentation accompanied by a healthy dinner is provided for participants. A local health care professional provides cancer prevention topics.

Highlights:

Six events are held during the year. Approximately 80 participants attended and a total of 525 people were served.

Partners:

OU Stephenson Cancer Center, Blue Cross and Blue Shields, Lynn Institute, Supermercados Morelos, Medicare Services, Genentech and Clear Vision OK.





2023 BENEFITS TO THE COMMUNITY BY THE NUMBERS

INTEGRIS Health provided **\$129,292,730** in community benefits. This includes our total community impact, community building efforts, uncompensated services and Medicaid services.

Total Community Impact

Total community impact epitomizes our mission of partnering with people to live healthier lives. It takes the form of hundreds of programs and acts of charity provided daily across the state of Oklahoma, such as free health screenings, support groups, medical services, educational programs and health fairs.

Our total community impact efforts equaled \$8,286,863.

Community Building

Community building is another vital way we give back. These efforts address the root causes of health problems. Some of our activities in community building are physical improvements in housing, economic development, community support, environmental enhancements and advocacy for advancements in community health.

Our community building efforts equaled \$525,016.

Uncompensated Services

Uncompensated services are the costs of providing free and reduced-cost care. As a system of not-for-profit hospitals, INTEGRIS Health provides services to everyone, regardless of the ability to pay. Thus, we provide a much-needed safety net for members of our community who would otherwise have no access to medical care. INTEGRIS Health is committed to providing medically necessary care by offering financial assistance to qualifying patients. **INTEGRIS Health provided charity care at an estimated cost of \$33,817,992.**

Bad Debt

In addition, INTEGRIS Health incurred bad debt with an estimated cost of \$68,061,850 based on the overall hospital cost-to-charge ratio.

Medicaid Services

INTEGRIS Health also provides care to patients who qualify for Medicaid programs. This includes the actual unpaid cost of providing care to Medicaid patients and represents a shortfall between cost of care and payments received by Medicaid.

INTEGRIS Health provided Medicaid services at an estimated cost of \$86,662,859.



INTEGRIS HEALTH OUTREACH EVENTS AND PROGRAMS

- 32nd Annual Hispanic Health Fair
- A Day of Connection, Healing and Inspiration
- AAU Track & Field Volunteers
- ACS Awards Banquet
- American Cancer Society Cattle Baron Tournament
- American Cancer Society 's Cattlebaron's Ball Sponsorship
- Asian Health Fair
- Boy Scouts Last Frontier Council Sponsorship
- Canadian County Chamber Board Training
- CancerCheck Hispanic Health Fair
- CDSA Wine Tour
- Celebration of Life, National Cancer Survivors Day
- Champagne and Diamonds Gala Community Sponsor
- Colon Cancer Walk Sponsorship
- Community Benefit Budget FY 2023
- Community Benefit Tracking- INTEGRIS Health Canadian Valley Hospital
- Community Education Stroke Awareness- INTEGRIS Health Grove Hospital
- Community Education Stroke Awareness- INTEGRIS Health Southwest Medical Center
- Community Hours for Tim Pehrson, CEO, FY 2023
- Cooking Class for Seniors
- CPR/First-Aid Class
- Cultivating a Mindfulness Practice - An Experiential Evening
- Canadian Valley Tech Board Meeting
- Canadian Valley Tech Stakeholders Zoom Meeting
- CWE Team Luncheon at Canadian Valley Tech
- DEEP (Diabetes Empowerment Education Program)
- Diabetes Education at ICC
- Drug Take Back Day
- Economic Development for Tim Pehrson, CEO for FY 2023
- Edmond Mobile Meals Volunteer
- El Latino American Mother's Day Celebration Sponsorship
- Enid Chamber of Commerce Annual Meeting
- Enid Chamber of Commerce Board Meeting
- Enid Regional Development Alliance Quarterly Meeting
- Enid Senior Social Center BP Checks
- Enid SOS Pop-Up Event
- Enid Young Professionals >40 Luncheon
- Executive Leadership Council
- Facebook live information sessions in Spanish
- Feed the Neighborhood
- Fight for Air Climb Committee Meeting Copy
- First Aid Kits Donated for Local Church Mission Trip
- First Aid Kits Donated to Enid Public Schools
- FY23 Community Benefit Hours - United Way
- FY23 Expenses for non-employed students, residents, and fellows- INTEGRIS Health Baptist Medical Center
- FY23 Expenses for non-employed students, residents, and fellows- INTEGRIS Health Southwest Medical Center
- FY23 Student, Resident and Fellow Education Hours with Physicians- INTEGRIS Health Enid Hospital
- FY23 Student, Resident and Fellow Education Hours with Physicians- INTEGRIS Health Baptist Medical Center
- FY23 Student, Resident and Fellow Education Hours with Physicians- INTEGRIS Health Canadian Valley Hospital



FY23 Student, Resident and Fellow Education Hours with Physicians- INTEGRIS Health Grove Hospital

FY23 Student, Resident and Fellow Education Hours with Physicians- INTEGRIS Health Community Hospital Moore

FY23 Student, Resident and Fellow Education Hours with Physicians- INTEGRIS Health Southwest Medical Center

GCHLC Accountability Group Planning

Great 100 Nurses Celebration

Great Land Run

Health Alliance for the Uninsured Sponsorship

Health Kits Donated to Knees to Warriors 5k

Hedges Speech and Hearing Silent Movie

HES 200 Student Internships Jan 1 to June 30 2023

HES 200 Student Internships July 1 to Dec 31 2022

Hispanic Health Fair

Hispanic Radio, television and newspaper

Hope Center of Edmond Volunteer

Hospice Circle of Love Clay Shoot

I-CREW Enid Welcome Table

I-CREW Loaves and Fishes

In-Kind Donation of Staff for MDA Clinic

In-Kind Donations for Space for MDA Clinic

INTEGRIS Health Community Clinic at Stanley Hupfeld Academy

INTEGRIS Health Community Clinics

INTEGRIS Health Mobile Care Clinic

INTEGRIS Health Pharmaceutical Assistance Program FY 2023

INTEGRIS Health Turkey Toss Donations (System) FY 23

ITN Central Oklahoma Sponsorship

John Adams-South OKC Chamber Board Meeting

John Adams-South OKC Chamber Executive Committee

Jumbo Foods Golf Tournament

June Tobacco Education - INTEGRIS Health Enid Hospital

JWL Charity Gala

Kurt DeVaney-South OKC Chamber Board Meeting

Kurt DeVaney-South OKC Chamber Board of Directors Meeting

Leadership Greater Enid Tuition

Leukemia & Lymphoma Society - Light the Night Meeting

Leukemia & Lymphoma Society Sponsorship

LifeShare Foundation Sponsorship

Light the Night Walk Sponsorship

Lung Association - Meditation and Sound Healing

Lung Climb Walk Sponsorship

LYNN Institute Holiday Party

Lynn Institute Sponsorship

Make A Wish Oklahoma

March of Dimes Celebration

March of Dimes FY23

March of Dimes Sponsorship

May Tobacco Education - INTEGRIS Health Enid Hospital

Meals Donated to Local Church

Meals on Wheels FY 2022-23 - INTEGRIS Health Baptist Medical Center

Medical Students Family Medicine Rotation 22-23

Men's Health Presentation

Men's Health Wellness Day

Milk Bar - Support Group for Breastfeeding mothers

Mindfulness Meditation for Us All

Mini Health Fairs



Mobile Meals - INTEGRIS Health Enid Hospital

Monthly Lectures/Conferencias Mensuales

MT 200 Student Internships July 1 to Dec. 31, 2022

National Prostate Cancer Awareness

Non-Reimbursed IRB Fees FY 2023 (July 2022 to June 2023)

Northwest Oklahoma Legislative Reception

Nurses, AUA, Surgical Tech(s), and Paramedic Clinical Students - INTEGRIS Health Edmond Hospital

Nurses, AUA, Surgical Tech(s), Paramedic Clinical Students - INTEGRIS Health Enid Hospital

Nurses, AUA, Surgical Tech(s), Paramedic Clinical Students - INTEGRIS Health Baptist Medical Center

Nurses, AUA, Surgical Tech(s), Paramedic Clinical Students - INTEGRIS Health Canadian Valley Hospital

Nurses, AUA, Surgical Tech(s), Paramedic Clinical Students - INTEGRIS Health Southwest Medical Center

NW OK Non-Profit Conference

OBI Blood Drive at Drug Take Back Day

OBI Blood Drive at INTEGRIS Health Enid Hospital

OHA Advocacy Reception

OHA Convention

OHA Forum

OK Men Count Golf Tournament

OK Men Count Golf Tournament Health Screenings

OK Project Woman Sponsorship

OKC Light the Night Executive Committee Breakfast

Oklahoma County Medical Society Alliance Sponsorship

Oklahoma Hospital Association

Oklahoma Hospital Association Zoom Call

Oklahoma Hospital Association: Human Trafficking Webinar

Oklahoma Medical Research Foundation Sponsorship

Oklahoma Men Count Golf Tournament BP Checks

Oklahoma Nurses Association Academic Clinical Nurse Partnership Me

Oklahoma Nurses Association-Oklahoma Organization of Nurse Execs

Oklahoma Organization of Nurse Activities

Oklahoma Osteopathic Association Leadership Reception

Oklahoma Project Woman Sponsorship

Osteopathic Foundation Charity Ball

OT and OTA 100 Student Internships Jan. 1 to June 30, 2023

OT and OTA 100 Student Internships July 1 to Dec. 31, 2022

OT and OTA 200 Student Internships Jan. 1 to June 30, 2023

OT and OTA 200 Student Internships July 1 to Dec 31, 2022

Out of the Darkness Community Walk

Paint Enid Pink Color Run

Pediatric Respiratory Emergency Refresher

Pediatric Simulation for School Nurses

Pre and Post Conference Room Reservation for Clinical Students - INTEGRIS Health Baptist Medical Center

Pre and Post Conference Space Reservations for Clinical Students - INTEGRIS Health Southwest Medical Center

Project 31 Sponsorship

Project 66-Resource Fair

PT 100 Student Internships July 1 to Dec 31 2022

PT and PTA 100 Student Internships Jan. 1 to June 30, 2023

PT and PTA 200 Student Internships Jan. 1 to June 30, 2023

PT and PTA 200 Student Internships July 1 to Dec. 31, 2022

Pulmonary Hypertension Association Sponsorship

Regional Food Bank I-CREW
 Regional Food Bank volunteering - INTEGRIS Health Baptist Medical Center
 Resource Room
 Rotary Club
 Saturday in the Park
 SLP 100 Student Internships Jan. 1 to June 30, 2023
 SLP 100 Student Internships July 1 to Dec. 31, 2022
 SLP 200 Student Internships Jan. 1 to June 30, 2023
 SLP 200 Student Internships July 1 to Dec. 31, 2022
 Souperbowl Health Fair
 South OKC Chamber Meeting with District Attorney Vicki Behenna
 Spanish Cancer Support Group/Grupo de Apoyo de Cancer
 Stanley Hupfeld Academy Budget FY 2023
 Stitching For Sanity
 Stop the Bleed Class
 Stroke Community Education - INTEGRIS Health Grove Hospital
 Stroke Community Education - INTEGRIS Health Community Hospital Moore
 Stroke Community Education - INTEGRIS Health Southwest Medical Center
 Stroke Community Education- INTEGRIS Health Southwest Medical Center
 Stroke Community Education- INTEGRIS Health Southwest Medical Center
 Successful Breastfeeding Class- Prenatal Education
 Tenaciously Teal Sponsorship
 The Christ Tree
 TRIO- Oklahoma Sponsorship
 UCO Community & Public Health Practicum & Internships
 United Way Annual Meeting Sponsor
 United Way Campaign Coordinator Luncheon
 United Way Chili Cook Off

United Way Golf Tournament
 United Way Governance Committee Meeting
 United Way Luncheon- Enid
 United Way Meeting
 United Way of Central Oklahoma Sponsorship
 United Way of Enid & Northwest Oklahoma Sponsorship
 United Way Teams Meeting
 Vance Air Force Base Changing of Command
 Vance Air Force Base Clinic New Leader Meet and Greet
 Vance Air Force Base Honorary Commander Hail and Farewell
 Vance Air Force Base Ops C-17 Flight
 Variety Care Foundation Sponsorship
 Walktober
 Walktober Kick-Off Event
 Walktober Organized Walk
 Walktober Results
 YMCA Earlywine - Meditation and Sound Healing
 Yoda Nidra Experience
 Yukon Chamber Golf Tournament
 Yukon Chamber of Commerce Board Meeting
 Yukon Chamber of Commerce Luncheon
 Yukon Public Schools Reality Check
 YWCA Purses with Purpose





[integrishhealth.org](https://www.integrishhealth.org)